

Thomas P. Scola Jr.

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Summary

Merging my deep-rooted expertise in Drupal CMS, starting from version 4.7, with a dedicated involvement in the Drupal User Group of Maine since 2007, I have been at the forefront of providing innovative solutions to Drupal developers across Maine and New England. Certified in CI/CD DevOps strategy, my professional journey is rich with experiences in CMS replatforming, large migrations, and crafting decoupled composable architectures, alongside a keen focus on UI/UX design, customer journey mapping, content architecture, and guiding organizations through change management.

With nearly two decades of dedication to Drupal, with a BFA in UI/UX Design and Information Architecture from the Maine College of Art, I possess a distinctive blend of skills ideal for leading projects, managing customer relations, and fostering strong team culture. My experience and background allows me to seamlessly bridge the creative and technical divides, ensuring customers technical needs are met while advancing their business goals.

Experience



Sr. Technical Solutions Manager

Acquia

Apr 2022 - March 2024 (2 years)

- Involved in presales scoping of large Drupal migrations and implementations for SLED / government organizations, providing DevOps expertise, architecting enterprise digital solutions and working with legal and financial departments to ensure seamless project transitions
- Enhancing service engagements by collaborating with sales and delivery teams to develop comprehensive engagement assets and recommend services.
- Authored impactful content on dev.acquia.com, significantly contributing to Acquia's marketing strategy and product innovation.

Certifications



Acquia

- Site Factory Pro
- Site Builder Drupal 8



GitLab

- CI/CD Specialist
- Partner Sales Core
- Associate
- Project Management Specialist
- DevOps Professional
- Continuous Integration Sales Specialist
- Security Specialist (ECSS)



Red Cross

 Red Cross First Aid & CPR Certified



Sr. Technical Account Manager / Leadership Team

Acquia

Mar 2019 - Apr 2022 (3 years 2 months)

- Promoted within six months to lead product development and internal initiatives, ensuring the technical success of major enterprise brands.
- Served as the primary technical lead for the majority of Johnson & Johnson's websites and applications during the launch and educational campaigns for the COVID vaccine.
- Oversaw coverage of high-profile events like the Olympics and World Cup for top tier customers.
- Transformed the TAM Mentorship program into the Expert Services Training and Enablement Program, enriching the skills of over 250 Acquia employees.



Sr. Technical Account Manager

Acquia

Oct 2018 - Mar 2019 (6 months)

- Led the onboarding and launch process for Acquia's most significant customers, provided guidance on end-of-life software, Drupal functionalities, and spearheaded the enablement of Acquia products.
- Enhanced customer relations by guiding strategic and technical decisions.
- Co-founded a TAM Mentor program, benefiting 50 colleagues across the globe.



Technical Account Manager

Acquia

Nov 2017 - Oct 2018 (1 year)

- Provided expertise in Drupal-based technology, including development, optimization, and utilization of Acquia products, alongside hardware recommendations and audits. Enhanced security and operational efficiencies by optimizing web hosting infrastructure.
- Directed complex initiatives, fostering collaboration between customer development teams and Acquia engineers to create customized solutions.

Comprehensive Skills

- Expertise in Drupal, Technical Architecture, DevOps, and CI/CD workflows and processes.
- Skilled in consulting on large decoupled composable architectures.
- Proficient in team and program management, with a passion for continuous learning and innovation.

Featured Content

Technical Tutorials

- Considerations when Integrating External Repositories with Acquia Code Studio
- A Step by step guide for using Code Studio to trigger another project's build
- Code Studio Integrating Lighthouse Testing Suite

Tech Insight Posts

• Crafting Code and Casting Lines: **Exploring the Unexpected** Harmony Between Fly Fishing and Drupal

Education



Bachelor of Fine Arts (BFA), **Graphic Design & Information Architecture**

Maine College of Art & Design

• 1995-1999

View more at: linkedin.com/in/thomasscola

Director of Technology

Energy Circle LLC

Oct 2013 - Oct 2017 (4 years 1 month)

- Developed a custom Drupal distribution for the home performance industry, enhancing marketing efforts through lead generation and local SEO. Contributing to the company's growth from 3 to 30+ employees.
- Led the digital department, overseeing custom Drupal distributions and the development of 3-4 Drupal websites monthly through a custom CiviCRM application.
 Responsible for feature requests and development, contributing significantly to all online marketing programs.

Director Of Technology

Rinck Advertising, Inc.

Sep 2008 - Oct 2013 (5 years 2 months)

- Overseeing all web-based and technology projects, member of the leadership team, contributing to the company's growth from 6 to 25+ employees.
- Managing a team of 10 developers and project managers, overseeing all technology needs across the company. This included IT support, web application and site development, as well as internal technology support.

Interests

- My passion for fly fishing takes me across New England in pursuit of salmon and trout
- A hobby that beautifully complements the winter months I spend snowboarding with family and friends.

Recommendations

Dre Garner: Program Manager, Helping Cloud Businesses Scale Operations

To put it in straight business terms, Thomas delivers one of the highest ROIs a company could wish for, both directly and indirectly, generating value well beyond 3-5x employee cost. His plethora of certifications, qualifications, and extensive experience in Web Tech (obviously, with a major emphasis in Drupal) do not come CLOSE to representing his talents. In this industry and sector, it is a cultural norm to regularly have to trade deep technical expertise at the compromise of necessary soft skills; you don't have to compromise with Thomas. Because he isn't *just* remarkably intelligent, passionately curious, and creative in his problem solving, he is someone with a presence that makes work, whether it be cross-functional or customer facing, authentically enjoyable. This truly rare presence establishes both wide-ranging and long standing value for ANY team and organization. Years after Thomas and I worked together on a cohort of Acquia's most significant, demanding, and technically challenging customers, and we had both moved into other departments, he is still someone to-date that I speak about when onboarding new employees and establishing a baseline for what collaborative work should look like. How envious I am already of the lucky company that gets to benefit from his added value!

Allie Jones: Senior Technical Solutions Manager at Acquia

Thomas's meticulous attention to detail and commitment to providing exceptional technical expertise to each customer has made him an invaluable asset. His expertise in Drupal, CI/CD, GitLab, and problem-solving is not only impressive, but also inspiring. He sets a high standard for development, employee performance, and consultancy, motivating me and others to strive for excellence. Thomas would undoubtedly be a valuable addition to any company fortunate enough to have him.

Beverly Hicks: Senior Software Engineer at Acquia

Thomas is going to be one of your A+ players. He's knowledgeable, thorough, innovative, and focused on the best outcome for the customer. He's the guy I knew I could go to with any problem, even if it's not his, and he would help me either figure it out or find out who I need to go to next. Thomas is one of the few people I would be absolutely thrilled to work with again.

Chris McGrath: Founder, CEO at Esteemed | Experience Architect

Thomas is a true master in his field. He has directed my efforts in the evolution and modernization of my web development skills on many occasions, sharing his deep insights and experience in the field. Always ensuring I am on track with the latest developments and tools. This is truly invaluable as an entrepreneur whose efforts are always splintered. I look to Thomas as a key adviser and pivotal to my company's success in the digital sphere. I look forward to continuing to grow our magazine and online community with his direction as a cornerstone of our digital strategy.